ALEXANDER THE GREAT MOTEL

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Tuesday 17th June, 2014

Dear Amanda, Vince and The Team

Thank you once again to you and your team on a job well done. Our motel looks absolutely amazing!!!!!

We have had such positive feedback from our current guests, as well as new guests, on the new, modern and refreshing look of our 20 motel rooms. As you and Vince both know there was alot of hesitation and doubts about these renovations at the beginning, but in the end we did finally get there, with a wonderful and surprising outcome.

Our thirty year old family motel, did require alot of attention and work to keep it in competition with other motels in the area, and that is what you and your team have definitely done to such perfection.

Even my father-in-law who originally wasn't too happy about these renovations (very old school and doesn't like change much), was thrilled and very pleased with the end result. And that is saying alot from an 85 year old man.

A huge thank you and your whole entire team, whether on-site or in the office, and everyone behind the scenes, what wonderful, efficient and professional people they were. It was a pleasure to work with them going through the entire process from start to finish. Nothing was ever a problem, and if there was an issue that was always dealt with the best they knew how, and there was always a solution to any problem. And even now, once the renovations were completed, I can still pick up the phone if there are any questions or concerns, and everyone is still so helpful and assisting, like they were before. "After sale service" is lacking in society today, but John Beazley & Co still have that rare attribute, which is wonderful to see.

Thank you so much to everyone at John Beazley & Co, and look forward to seeing everyone again, in the near future, when we will be renovating our main office.

Kind Regards

Katerina & John Gosis